



Relevant Legislation

- Children's Act (1989)
- Working Together to Safeguard Children (July 2018)
- Care Act (2014)

- The Modern Slavery Act (2015)

Safeguarding Policy Statement

The policy statement will show that your organisation is committed to safeguarding the welfare of children and adults, and that they will endeavour to provide a safe and secure environment in order to protect them from harm.

The welfare of children and adults in the care of your organisation, and of those that work with them, as well as parents and guardians, is of paramount importance.

Safeguarding Code of Conduct – Protecting the Customers

- ✓ Safeguarding is everyone's **responsibility**
- ✓ Make **eye contact** with customers
- ✓ Be **alert**
- ✓ Be knowledgeable on the **types** of abuse
- ✓ Raise your **concerns** to the manager on duty
- ✓ Don't ignore disclosures
- ✓ **Write** down your notes, it's easy to forget what you have seen
- ✓ Know who your Designated Safeguarding Officer (**DSO**) is
- ✓ Be familiar with the Safeguarding **flowchart**
- ✓ **Challenge** poor practice in the workplace

Safeguarding Code of Conduct – Protect Yourself

- ✓ Maintain confidentiality and always take notes straight away
- ✓ Avoid being alone with children and/or vulnerable adults
- ✓ Avoid physical contact, unless accompanied and observed, and permission has been sought
- ✓ Avoid intimate situations; preserve the dignity of children and vulnerable adults
- ✓ Avoid situations which may be misinterpreted and lead to allegations of inappropriate behavior
- ✓ Conduct yourselves in a professional and appropriate manner, demonstrating integrity and respect for children and vulnerable adults
- ✓ Remember a child doesn't become an adult until their 18th birthday

